

# Transitioning to the new adult care apprenticeship standards in England

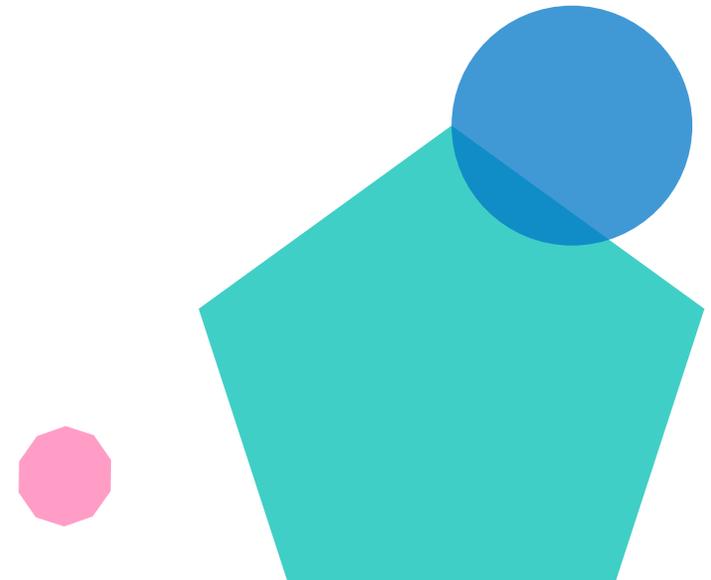
26 June 2017

Geraldine Donworth– Industry Manager



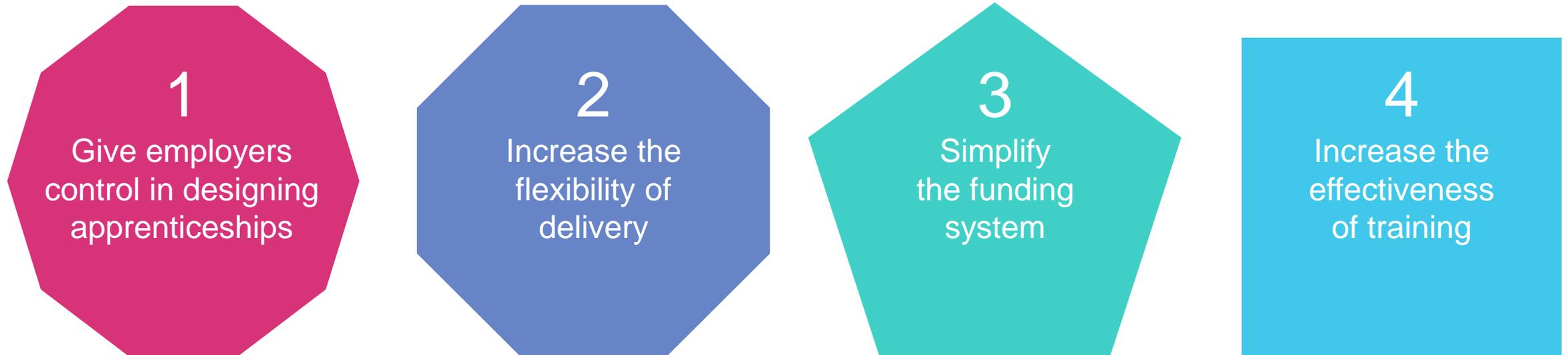
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- Overview of the apprenticeship reforms
- Adult care worker and lead adult care worker apprenticeships
- How we can support you to prepare for delivery and end-point assessment
- Next steps
- Q & A



# Overview of the apprenticeship reforms

Apprenticeships are changing.  
You are part of that change.



If you'd like a summary of the main changes between the new apprenticeship standards and SASE frameworks, our [12-minute recorded session](#) is a really useful watch.

# Funding changes

Funding examples for frameworks (comparison of current and new funding)

Framework name and level	Funding band	16-18 employer incentive	Provider uplift for 16-18 (20%)	Total 16-18 provider incentive	Max. possible total provider funding
Health & Social Care Level 2	Band 1 £1500	£1000	£300	£1300	£2800
Health & Social Care Level 3	Band 2 £2000	£1000	£400	£1400	£3400

# Funding changes

## New standards equivalents

Standard name and level	Funding band	16-18 employer incentive	Total 16-18 provider incentive (inc £1000)	Max. possible total provider funding
Adult Care Worker (2)	Band 4 £3000	£1000	£1000	£4000 <b>NB</b> EPA needs funding from this
Lead Adult Care Worker(3)	Band 4 £3000	£1000	£1000	£4000 <b>NB</b> EPA needs funding from this

# Adult Care standards

The standards were developed by employers, including:

- Woodford Homecare
- Barchester Healthcare
- CareTech
- Creative Support
- GDMA Group
- Hand in Hands
- Hendra Healthcare (Ludlow) Limited
- Hertfordshire County Council
- Housing and Care 21
- Oxfordshire County Council
- Surrey County Council
- West of England Centre for Inclusive Living (WECIL)

# Adult Care standards

- Adult Care Worker (Level 2)
- Lead Adult Care Worker (Level 3)
- Lead Practitioner in Adult Care (Level 4)
- Leader in Adult Care (Level 5)

[Social Care Standards \(Adult Care\)](#)



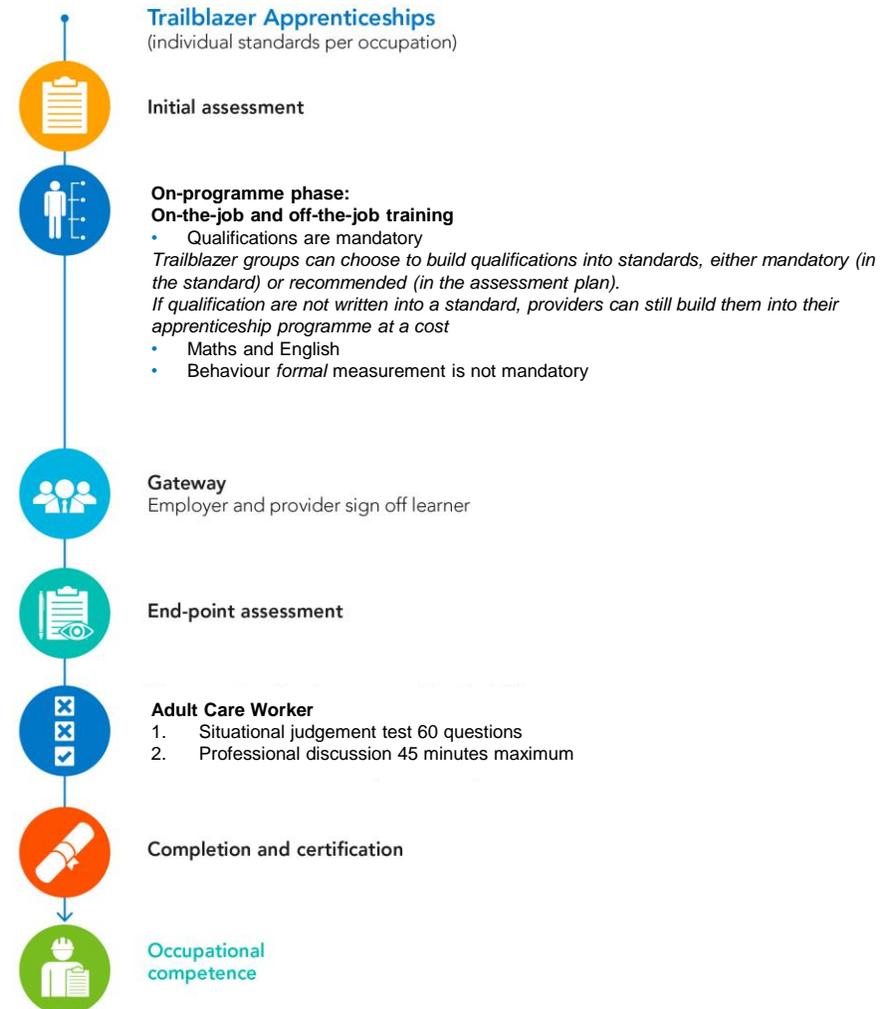
# Adult Care Worker standard

## Maths and English requirements

- Level 1

## Gateway requirements

- Evidence of having met the 15 standards as outlined in the Care Certificate
- Level 1 maths and English
- Attempt maths and English Level 2 by sitting the test
- Diploma in Health & Social Care Level 2\*
- Self assessment\*
- Service User witness testimonies\*



# Adult Care Worker standard – what the EPA will assess

## Situational Judgement Test

### ***Knowledge***

- *All knowledge elements will be assessed in this component*
- **Skills**
- Undertake the main tasks and responsibilities according to their job role
- Communicate clearly and responsibly

## Professional Discussion

*All knowledge and behaviours will be assessed in this component using a wide range of evidence sources*

## Behaviours

- Care
- Compassion
- Courage
- Communication
- Competence
- Commitment

# Outline grading

This is covered in the assessment plans, example below is for Adult Care Worker:

Situational Judgement Test	Professional Discussion			
		Pass	Merit	Distinction
	Pass	Pass	Merit	Merit
	Merit	Pass	Merit	Distinction
Distinction	Merit	Merit	Distinction	

Situational Judgement Test Mark	Grade
40 correct answers	Pass
50 correct answers	Merit
55 correct answers	Distinction

Professional Discussion Grades
Pass
Merit
Distinction

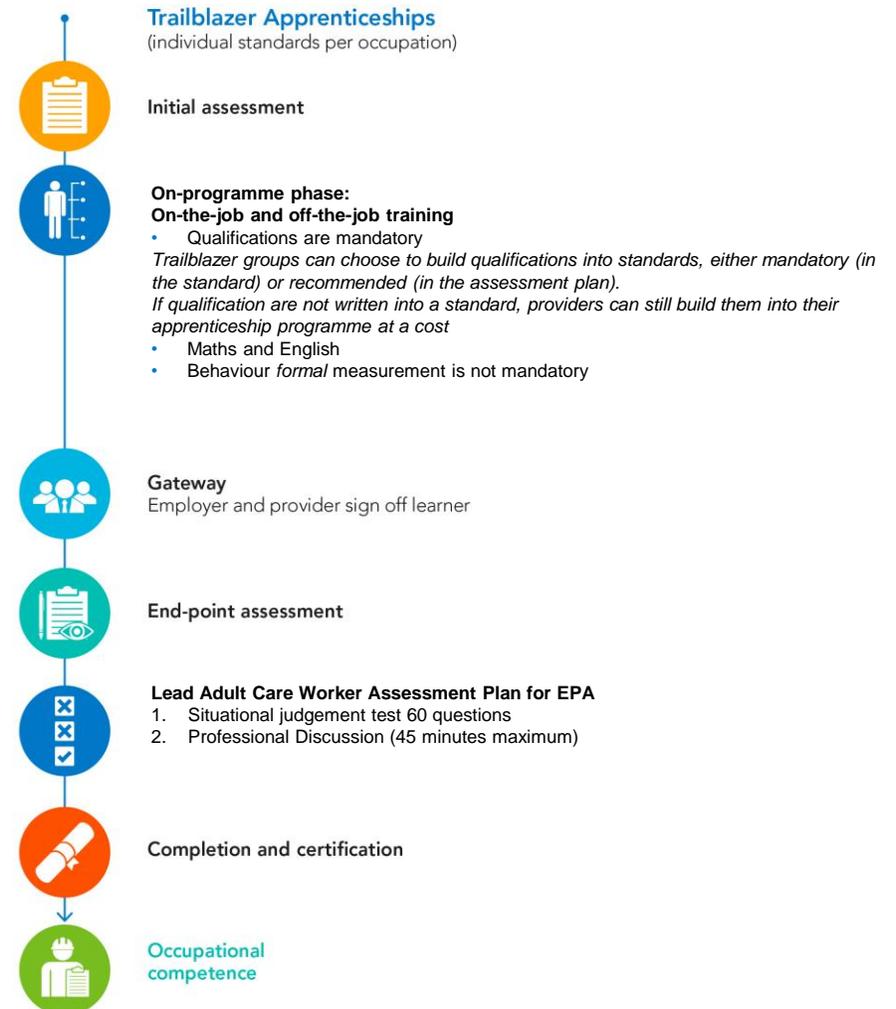
# Lead Adult Care Worker standard

## Maths and English requirements

- Level 2

## Gateway requirements

- Evidence of having met the 15 standards as outlined in the Care Certificate
- Level 2 maths and English
- Level 3 Diploma in Health & Social Care\*
- Self –assessment\*
- Service User witness testimonies\*



# Lead Adult Care Worker standard – what the EPA will assess

## Situational Judgement Test

### **Knowledge**

- *All knowledge elements will be assessed in this component*

### • **Skills**

- Undertake the main tasks and responsibilities according to their job role
- Communicate clearly and responsibly

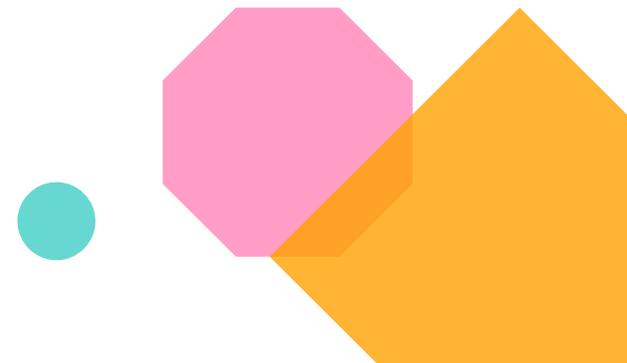
## Professional Discussion

*All knowledge and behaviours will be assessed in this component using a wide range of evidence sources*

## Behaviours

- Care
- Compassion
- Courage
- Communication
- Competence
- Commitment

# How we can support you to prepare for delivery and end-point assessment - resources



# End-point assessment pack

## For customers

Key document for customers for the planning and delivery of the apprenticeship.

It will include:

- Information on roles and responsibilities in the process
- Guidance on how to evidence Gateway
- Instruction and guidance on how to book EPA
- Responsibilities for invigilation of tests
- Guidance on what learners can expect from Professional Discussion
- Instructions for setting up an environment for the Professional Discussion
- NB Sample questions from MCQ will be available separately



# End-point assessment pack

## For Independent End Assessors (IEAs)

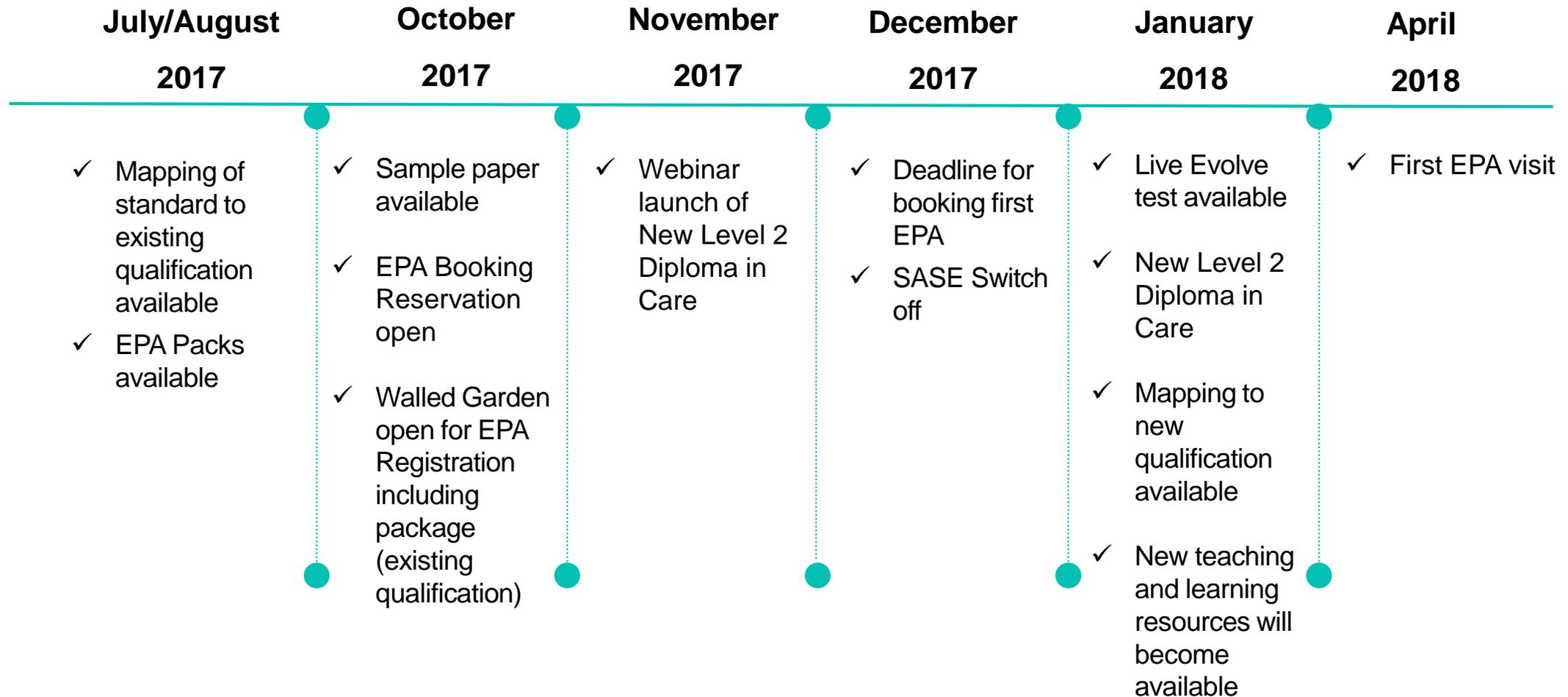
Key document for IEAs to conduct end assessment and grade candidates.

It will include:

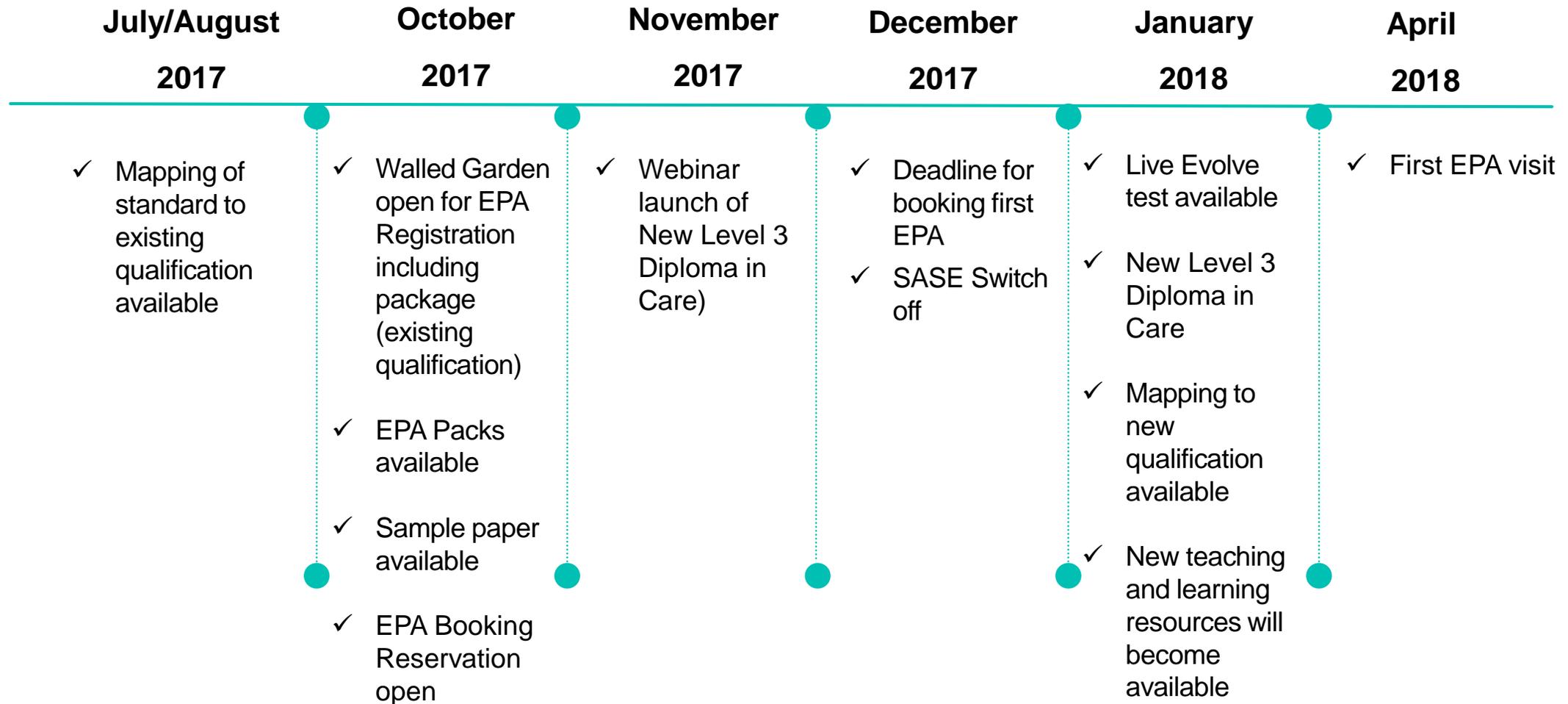
- Guidance on feeding back to the apprentice about their situational judgement test
- Instructions and guidance on how to conduct the professional discussion
- Marking criteria
- Grading criteria
- How to record the professional discussion and their judgement
- Next steps explained to the apprentice



# Timeline of events – Adult Care Worker level 2



# Timeline of events – Lead Adult Care Worker level 3



# Price and offer

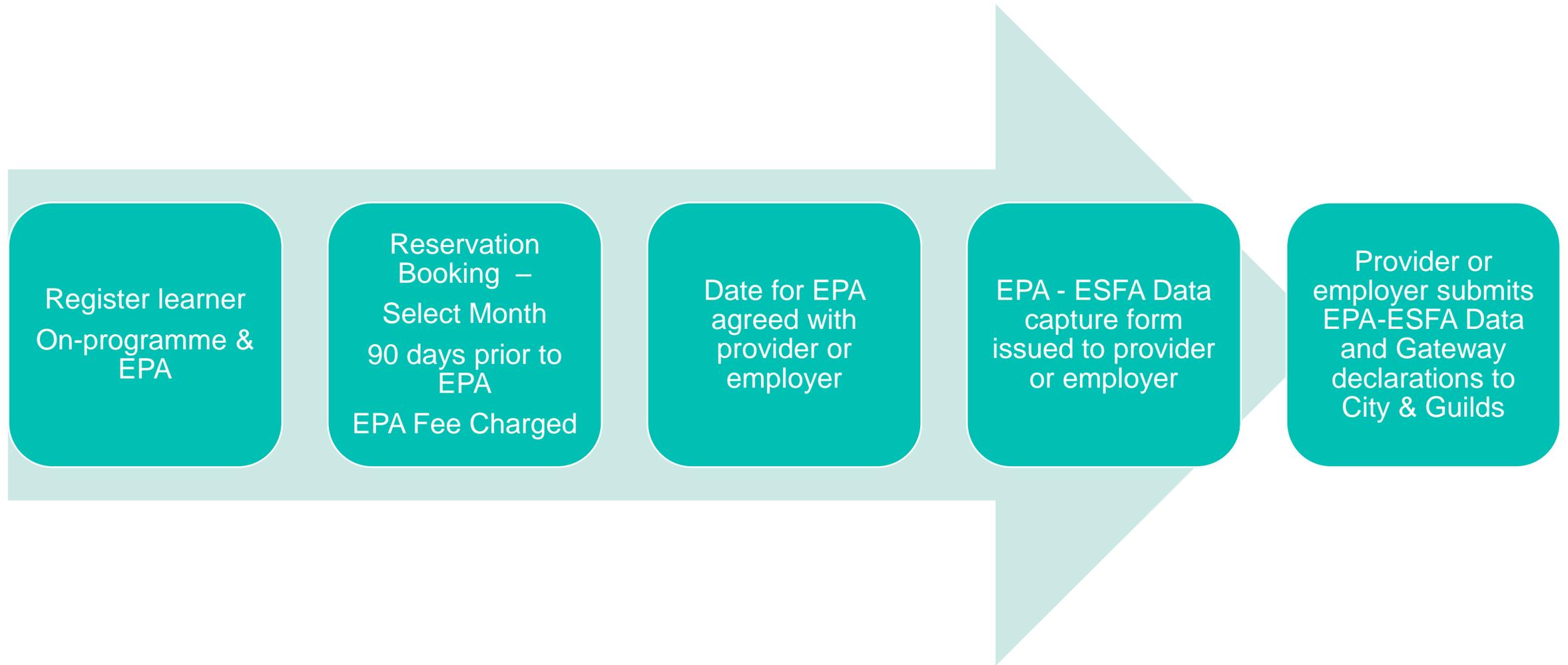
Standard	On programme	EPA only	Package From January 2018	Resit
Adult Care Worker	Existing registration costs for qualification	£550	£615	Test (MCQ) £15
		£50 registration	£115 registration	No resit allowed
		£500 reservation fee	£500 reservation fee	
Lead Adult Care Worker	Existing registration costs for qualification	£550	£635	Test (MCQ) £15
		£50 registration	£135 registration	No resit allowed
		£500 reservation fee	£500 reservation fee	

# Approval process

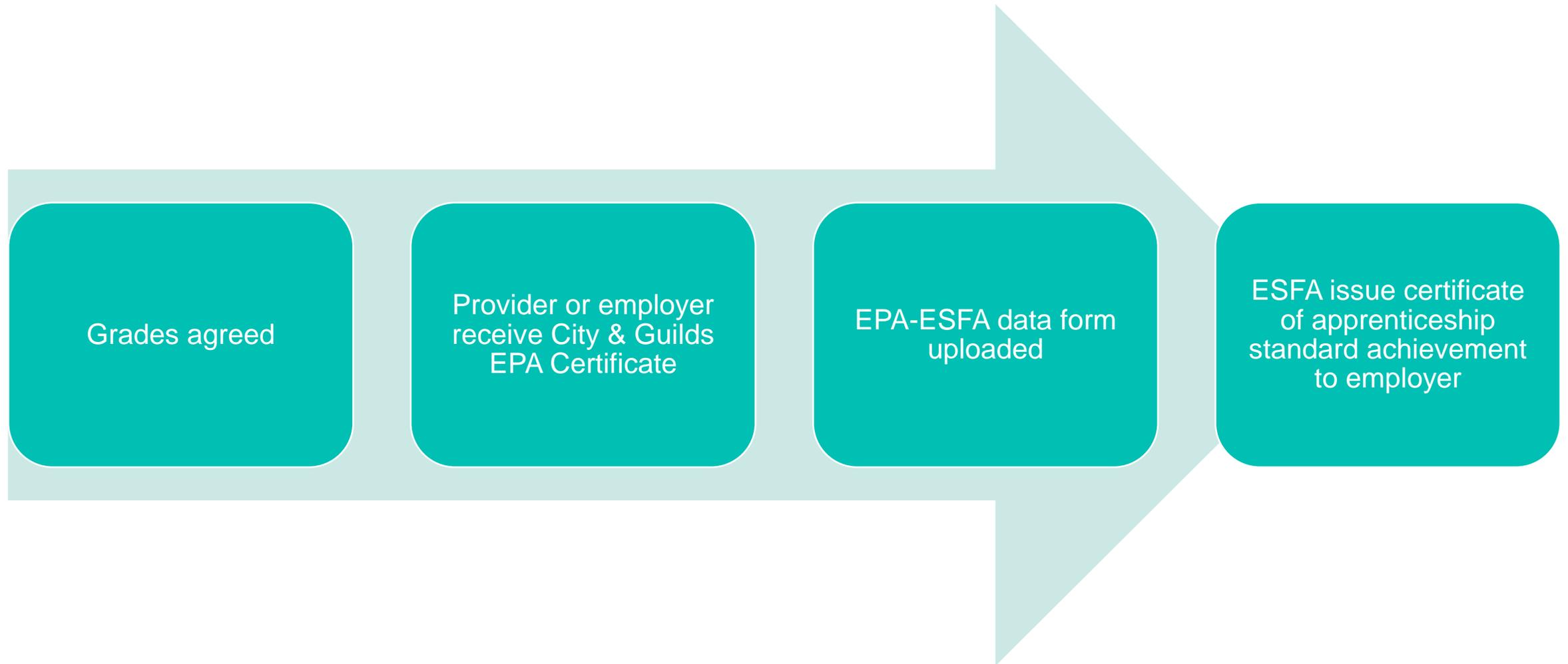
- If you are a new City & Guilds provider you will need to gain end-point assessment (EPA) financial approval.
- If you are a current City & Guilds centre you will also need to apply for EPA approval for the occupation.
- The assessment EPA pack will be available on the website once you have registered
- If you would like to deliver the qualification linked to the standard, you will need to apply for Qualification Approval (QAP).
- If you are delivering the qualifications you must ensure that your staff are able to demonstrate they have the occupational expertise required.



# End-point assessment reservation



## After successful end-point assessment

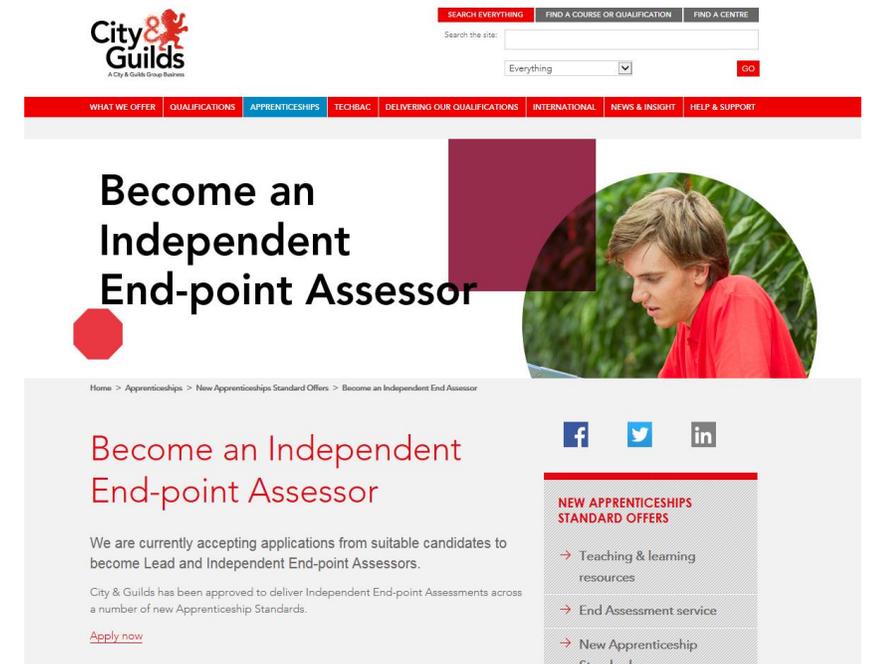


# Being part of the decisions

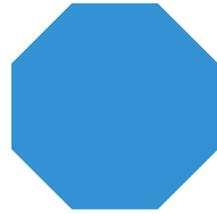
We welcome applications for Independent Assessors to join our team for assessing and grading end-point assessment for Adult Care.

## Minimum requirements

- Hold a recognised assessor qualification ( eg Level 3 Award in Assessing Competence in the Work Environment, Level 3 Certificate in Assessing Vocational Achievement, A1 or D32/D33) .
- Have no connections with the assessment centre and/or apprentice in order to maintain objectivity
- Current technical/occupational understanding in areas being assessed
- Be fully conversant with the standards and criteria being assessed
- Occupationally competent, with at least 3 years experience of working in the sector and at least 12 months experience as an assessor
- Have experience in interviewing techniques



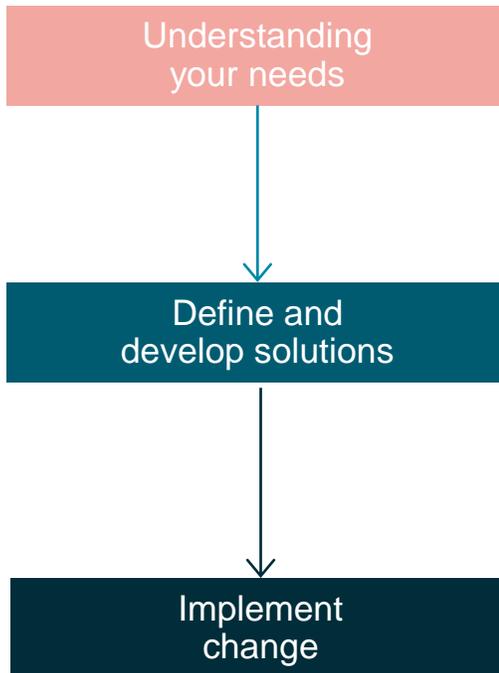
The screenshot shows the City & Guilds website page for 'Become an Independent End-point Assessor'. The page features the City & Guilds logo at the top left, a search bar at the top right, and a navigation menu. The main heading is 'Become an Independent End-point Assessor' with a circular image of a young man looking at a laptop. Below the heading, there is a breadcrumb trail: 'Home > Apprenticeships > New Apprenticeships Standard Offers > Become an Independent End Assessor'. The text on the page reads: 'Become an Independent End-point Assessor', 'We are currently accepting applications from suitable candidates to become Lead and Independent End-point Assessors.', 'City & Guilds has been approved to deliver Independent End-point Assessments across a number of new Apprenticeship Standards.', and 'Apply now'. On the right side, there are social media icons for Facebook, Twitter, and LinkedIn, and a section titled 'NEW APPRENTICESHIPS STANDARD OFFERS' with links to 'Teaching & learning resources', 'End Assessment service', and 'New Apprenticeship Standards'.



Next steps

# And if you want to take things further with us

## Apprenticeship consultancy offer



## Areas of apprenticeship consultancy and training

### Audit your current apprenticeship strategy

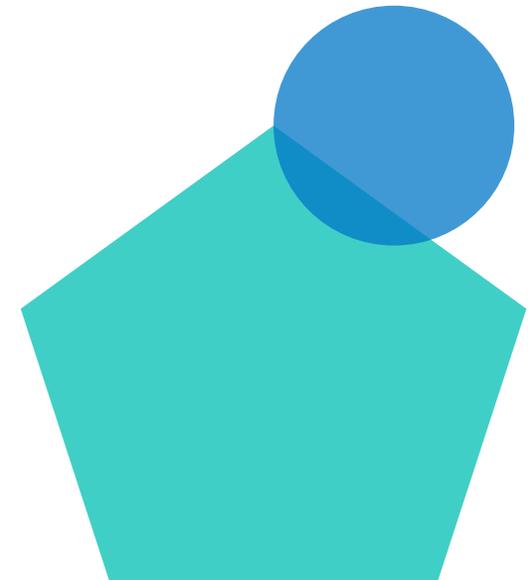
A root-to-branch audit that assesses your current strategy and identifies opportunities for growth. You'll receive an on-site consultation from a City & Guilds apprenticeship specialist who has experience in commerce and further education.

### Defining your apprenticeship offer

A carefully constructed plan defining your new strategy and providing a framework for implementation. Our consultants will draw up an improved offer that takes advantages of the new opportunities for growth.

### Upskill your team

Expert-led training courses that equip your staff to deliver your new apprenticeship strategy. We offer five different courses to meet your needs around commercial development, contract negotiation, apprenticeship support, funding, and trainer coaching.



# Support and resources available

Find all our past and forthcoming workshops, webinars and events [here](#).

See our apprenticeship, consultancy and events pages on the City & Guilds website:

<http://www.cityandguilds.com/apprenticeships>

<http://www.cityandguilds.com/what-we-offer/centres/what-is-advance>

<http://www.cityandguilds.com/what-we-offer/centres/improving-teaching-learning/events>

Also look at the Government's information:

[Provider/ employer apprenticeship funding rules 2017/18](#)

[Technical Funding Guidance](#)

[Apprenticeship funding policy and funding bands sheets](#)

[Apprenticeship standards](#)

[Register of Apprenticeship Training Providers Guidance](#)

[Becoming an Employer/Training Provider](#)

[Apprenticeship funding from May 2017 – policy paper](#)



# Thank you

- Keep up to date – register for email updates: <http://www.cityandguilds.com/what-we-offer/centres/email-updates>
- To be involved in the developments of the new qualifications: [businessskills@cityandguilds.com](mailto:businessskills@cityandguilds.com)
- For more information on the new standards, our learning resources (including demos), and how we can support your business: [directsales@cityandguilds.com](mailto:directsales@cityandguilds.com)
- For additional information on end-point assessment: [endpointassessment@cityandguilds.com](mailto:endpointassessment@cityandguilds.com)



Any questions?

